

Terms and Conditions

1. Ordering

Ordering can be accomplished online via www.mechanik2.com. Delivery times can vary owing to the nature of the product, which is made in small batches. We will inform you by e-mail about production times, which could lead to delays due to supply bottlenecks and geopolitical effects. Confirmed orders are binding 48 hours from placement of the order. Please note our return policy (below). Payment is made by credit card on our website, via stripe.com. Bank transfer in CHF is available for the 2nd 50% of the payment, plus shipping cost.

2. Prices

The prices for the Mechanik2 watch are in Swiss francs (CHF) and include Value Added Tax of 7.7% for customers ordering within Switzerland. Our VAT no. is CHE-208.468.804.

3. Delivery charges / invoicing / customs charges

Deliveries within Switzerland and abroad are made with the safest and most cost-effective option as Schweizerische Post (CH) and/or FedEx, UPS for the rest of the world.

We also offer a *pickup-solution* to customers as the Mechanik2 is manufactured and ready for delivery within Switzerland or entering Switzerland. The final 50% payment is made upon collection and can also be made by credit card.

In cases where we have to charge for delivery, we discuss this with our customers in advance.

Deliveries to customers living abroad do not include Swiss VAT (export price). However, customers abroad are subject to their own country's customs and VAT charges (where applicable), which will need to be settled directly with the relevant authorities and paid by the customer itself.

4. Work under guarantee / returns

The entire watch is guaranteed against manufacturing defects for 2 years. Shipping charges will be payed by the Christian Gafner GmbH during the guarantee period. Shipping charges will be borne by the customer outside of the guarantee period. Provided the shipping complies with our instructions, the item in question is covered by our transport insurance policy.

Our address for returns and other questions:

Christian Gafner GmbH
Rainstrasse 19
2540 Grenchen
Switzerland

+41 76 365 8889

5. Disclaimer

Furthermore, Christian Gafner GmbH rejects liability in the following cases: improper or illegal storage, adjustment or use of the products; use of incompatible spare parts or accessories; failure to maintain and/or improper modification or repair of our watches by the customer or a third party; force majeure, in particular damage caused by natural hazards, moisture, falls, impacts, etc., for which Christian Gafner GmbH is not responsible, and official orders.

6. Final provisions

Applicable law: In the event of a dispute, the matter shall be subject to and construed in accordance with Swiss law.

The exclusive place of jurisdiction is 2540 Grenchen, Switzerland.

June 22 2021

Purchase information

Prices

The prices shown on our website are in CHF (Swiss Francs).

Payment

With AMEX, Visa or MasterCard you can buy your Mechanik2 safely. If you would like to use another credit card, please contact us.

Order cancellation

You can cancel your order within 48 hours (full refund). Please confirm the cancellation immediately by email to christian@christiangafner.com. Later cancellation will not be accepted.

50% upfront payments

The 50% prepayment is due when you place your order. You will pay the balance shortly before your watch will be delivered when she is produced.

Warranty and service

Christian Gafner GmbH grants a 2-year warranty on the entire watch. If your watch needs service, please contact us directly using the contact information. For warranty claims, we will provide you with our FedEx number or arrange return shipping for you to send us your watch at no charge. We complete most repair work within 30 days. For watches ready for shipment in Grenchen, Switzerland, the delivery time with FedEx Overnight Priority Shipping is 1-3 business days.

Pick-up Switzerland

Collection in Switzerland is possible. If you would like this, please contact us. We will then arrange a suitable meeting point.

Why Christian Gafner GmbH sell directly to you

We can guarantee a fast service and we do not invest resources in brand ambassadors or event sponsorships.

Return Policy

All products must be returned in unused and brand new condition and in their original shipping packaging. We do not accept returns with signs of use, wear or other deviations from original condition. You are solely responsible for reclaiming any import and customs fees paid; Christian Gafner GmbH will not refund these fees.

Watches may only be returned upon receipt of our “Return to Seller” authorization via email. Orders for watches that have been personalized/customized in any way (e.g. with an engraving) or otherwise made to your custom specifications cannot be returned to us for a refund or exchange. This also applies without exception.

Questions & answers

What happens if I bought my Mechanik2 watch through the website?

Within 24 hours you will receive a confirmation via email. This will allow you to see details of your Mechanik2 order.

How difficult is it to import an Mechanik2 watch from Switzerland to my country?

We prepare all necessary documents for shipping and customs declaration. For detailed information, please refer to paragraph 3 of our terms and conditions.

How do I measure my wrist?

Please measure your wrist size:

1. Cut a strip of paper
2. Wrap the strip around your wrist and bend the paper where it meets.
3. Lay the strip next to a ruler to check your wrist size.